



## Russel Metals

Russel Metals has purchased the DMS Tracker Demurrage Management software from Clear Rail in May 2010. Our previous tracking tool for our rail freight was an internal system we had created and had been using since 2007. After reviewing the benefits of the DMS Tracker, we purchased the software and input our data in DMS back to 2007. We have found the software to be extremely useful for our rail activity in our business. The software is incredibly easy to use, takes minutes per day, provides automatic updating for situations like ordered, not delivered, carrier failure to switch, enroute bunching and measures overall transit and allows us to review a multiple of reports when we need to do any investigations. This software from Clear Rail has delivered everything and more than was originally promised in cost savings, incredible and immediate reporting, all required back-up documentation and finally a dramatic reduction in the amount of time our staff now deals with these issues in comparison to the past. The benefits have far outweighed the initial investment. Clear Rail has been very supportive since the implementation of DMS and when questions come up, they continue to train our staff.

I would highly recommend this incredible demurrage management software for any organization that receives multiple rail cars.

Terry Vanstone

Branch Manager

Russel Metals-Winnipeg